

Christmas Raffle Prizes

Terms & Conditions

Introduction

By participating in the raffle, you agree to the following terms and conditions. The raffle is operated by White Lodge Centre (hereafter White Lodge), registered charity number 286238, registered with Runnymede Council – 012961, lottery registration number 030673.

Tickets may be purchased via physical paper tickets or via the authorised digital platform Zeffy. All tickets, regardless of format, will be treated equally in the draw.

Eligibility to Enter

The raffle is open to individuals aged 18 or over.

By purchasing a ticket, you confirm that you are eligible to do so and eligible to receive any prize awarded.

Prizes

- First Prize: Two business class return flights to any British Airways operating airport in North America or the Caribbean. Donated by Belron International. Must be redeemed directly with Belron International within 6 months of the prize draw.
- The Butcher's Selection Hamper must be collected within 48 hours of being notified.
- All other raffle prizes are subject to these terms and conditions.
- The inclusion of any branded prize does not imply endorsement or affiliation by that brand.
- Prizes are non-transferable, non-exchangeable, and no cash alternatives will be offered.
- White Lodge reserves the right to substitute any prize with one of equal or greater value should circumstances beyond our control require it.
- White Lodge's decision on any aspect of the raffle is final and binding.

Winner Announcement

- Ticket sales close on Friday 12 December 2025 at 5pm.
- The draw will take place on 16 December 2025, and winners will be selected at random and notified using the phone number or email address provided. No personal data will be shared during the live draw.
- All physical ticket counterfoils and verified digital entries must be received by White Lodge Centre by 12 December 2025 at 5pm. Any entries received or recorded after this deadline will not be included.
- White Lodge will make two attempts to contact winners via phone or email. Perishable prizes must be collected within 48 hours of notification.
- If a winner does not respond within one month of the second contact attempt, they forfeit the prize, and White Lodge reserves the right to select a new winner.

Delivery of Prizes

Winners will have 14 days to collect physical or voucher prizes (excluding the Butcher's Selection Hamper – see above). Alternative collection or delivery arrangements may be made by mutual agreement.

Data Protection and Publicity

- Personal data provided when purchasing tickets will be used solely for administration of the raffle and for any additional purposes outlined in our Privacy Policy.
- Entrants may request information on winning participants by emailing fundraising@whitelodgecentre.co.uk.
- Winners' first names may be published on White Lodge's website and social media channels.

Limitation of Liability

White Lodge accepts no responsibility for loss, damage, injury, or disappointment suffered by entrants as a result of participating in the raffle or accepting a prize.

General

- White Lodge reserves the right to verify the validity of any ticket entry (paper or digital) and may request proof of purchase or identification before awarding a prize.
- White Lodge may cancel or amend the raffle or these terms and conditions at any time without prior notice.